

# **WIT FAQ for Accessibility**

October, 2020

## **Is WorkInTexas.com (WIT) accessible?**

TWC worked closely with our vendor partners to improve the accessibility of WIT to meet our high standards. Over the last year, the vendor made many accessibility improvements in the application. The core functionality in WIT is accessible, and users with disabilities should be able to use the site successfully. TWC will continue to collaborate with the vendor to make sure that WIT is accessible for our users.

## **Is WIT compatible with JAWS?**

WIT is compatible with all common assistive technologies, including screen readers like JAWS and keyboard-only navigation. JAWS users will navigate WIT with keyboard shortcuts used for all modern web applications. In some cases, custom keyboard shortcuts are available. For example, headings, landmarks, and skip to main content links are provided to help people move around each page. Tips for keyboard and screen reader users are provided within the system to complete functions without a mouse or with JAWS that may not be intuitive.

## **How to use WIT more effectively**

While the core functionality of the website is accessible, there are some areas where people who use a screen reader or keyboard-only navigation may find the site less intuitive. Below are some tips to help people who use assistive technologies use the site more effectively.

- When filling out forms, error messages are not always placed in a standard location. The messages are either listed at the top of the main content area or adjacent to the form field containing the error. However, in both cases, a screen reader should announce the existence of errors automatically. You will need to go through the form to ensure all required fields are completed.
- Keyboard support has been added for some drag & drop features on the site that currently require the use of the mouse. See the accessibility tip sheet for hints on how to use those features with the keyboard and with a screen reader.

- Resumes may now be downloaded in multiple formats, including Microsoft Word, HTML, Rich Text Format, and PDF. All formats except PDF are accessible to screen readers.

**Will TWC provide tips for using assistive technologies with the new WIT?**

Yes, you can find the document titled [Tips for using WorkInTexas.com with Assistive Technologies](#) on the TWC website. Those tips are also linked from the WorkInTexas.com home page as part of the Registration Resources and Website Usage Tips. The tip sheet includes information on getting around the site, filling out forms, using calendars, using drag & drop features, and more.

Finally, employers and job seekers can use the Contact Us page in WIT to send accessibility questions. <https://twc.texas.gov/contact-information>

TWC and Workforce staff can contact the accessibility team directly at [accessibility@twc.state.tx.us](mailto:accessibility@twc.state.tx.us)